**Investing in the future:** Develop a successful economy and improve job prospects

We will achieve this through:	Update Position (November 2014)
<ul> <li>1. Jobs-led regeneration focusing on specific sectors</li> <li>Measures for success: <ul> <li>Outline business cases prepared for further investment in innovation centres.</li> <li>An increase in new business start ups</li> <li>Maximise opportunities for job creation including through joint planning with neighbouring authorities, and investing in a "Jobs Fund"</li> </ul> </li> </ul>	There continues to be a focus on the creation of new businesses with a number active in Torbay including Outset Torbay and while at a project level outcomes a falling number of start ups. However this will continue to be a focus alongside d enable more rapid growth such as through exposure to export markets (where T award for South Devon export network) and through e commerce. Again the LE accessing important European funding which will support these aspirations.
<ul> <li>2. Creating the right environment for inward investment</li> <li>Measures for success: <ul> <li>Completion of a feasibility study for a third harbour</li> <li>Increased investment from businesses, Government and the European Union</li> <li>An adopted Local Plan by September 2013</li> <li>Adopted Neighbourhood Plans for Torquay, Paignton and Brixham by September 2013</li> </ul> </li> </ul>	The Council has also worked with partners in the LEP and across the Peninsula benefit from the Peninsula Deal where Brixham has been designated a strategie far South West. This is expected to help enable funding opportunities to bring for further approach has been made to Government, with the LEP, to invest in a nuproposed Business Centre (Innovation Centre 3), Claylands, Oxen Cove and ot general needs for business space an to support important local sectors includin the potential for high value employment. This infrastructure continues to be high importance in determining whether to stay and invest in the Bay or move elsewed businesses is also good for inward investors where we are on track to receive in year. The Local Plan and Neighbourhood Plan process nears a conclusion and there currently being consulted on for Torquay & Paignton Town centres, Collaton St These master plans have been conceived to stimulate investment in our place a community input since the process began in April 2014.
<ul> <li>3. Continuing to work towards completion of the South Devon Link Road</li> <li>Measures for success: <ul> <li>Completion of highways capital projects – including South Devon Link road by the end of 2015</li> </ul> </li> </ul>	The contract to construct the South Devon Link Road was awarded in May 2012 October 2012. The project is now well progressed with the vast majority of earth completed on all structures. One of the biggest milestones completed is the play Flyover which was carried out in November 2014. The contractor Galliford Try has stated that as the weather from Jan to April 207 progress it is too early to accurately predict a completion date, However, both th confident the scheme is on programme to be completed before the end of 2015 number of risks outstanding but based on current expenditure forecasts it is also existing budget allocation. Use of local labour continues to be between 50 and 60% of the workforce on sit would have spent up to £40million in the local economy by completion of the pro-

per of publicly funded start up programmes s are strong there is some evidence of a deepening the work with businesses to TDA was awarded the Enterprising Britain EP is an important partner here in

ala to maximise opportunities for Torbay to gic site for the marine economy across the forward marine employment in the town. A number of projects in Torbay including the other supporting infrastructure to meet ing marine and hi tech sector's which have ighlighted by business as being of critical where and what is good for our indigenous in excess of 100 enquiries in this calendar

re a further masterplanning process St Mary and for the Torquay Gateway site. and have been driven by significant

012 and works on site commenced in rthworks complete and the spans being lacing of the beams on the Penn Inn

2015 can have a significant effect on the Contractor and the Project Team are 15. The project also has a significant lso on target to be constructed within the

site the contractor has estimated they project.

	The next phase of construction will see the completion of the ramp to the south drainage before construction of the kerbing and the highway surface will comme
4. Lobbying to improve rail services	
<ul> <li>Measures for success:</li> <li>Peninsula Rail Task Force</li> <li>Rail Service Enhancements</li> <li>Edginswell Station</li> <li>Station Improvements</li> </ul>	<ul> <li>Torbay has had success in improving both stations and rail services recently but the sea wall at Dawlish have shown how vulnerable Torbay is to the effects of e West region. Therefore working in partnership is essential to protect this vital life Rail Task force covering Devon, Torbay, Somerset, Plymouth and Cornwall.</li> <li>Continued lobbying through the Peninsula Rail Task Force for greater connective Lobby DfT to continue to support the new rail services from Paignton to Newton Rail/INTERREG funding.</li> <li>Edginswell Station (15/16 measures of success): <ul> <li>GRIP 3 Network Rail approval for the station 15/16</li> <li>Gain Planning Approval 15/16</li> <li>Gain Funding from HoTSW LEP - LTB 15/16</li> <li>Award of contract to build Edginswell Station programmed for 2016/17.</li> </ul> </li> <li>Station Improvements: <ul> <li>Torre - New waiting shelter &amp; platform enhancements 14/15 &amp; 15/16 from Torquay - New Station Lifts – Access for All Funding, Network Rail 2015</li> <li>Paignton – seek funding support for station enhancements from Train OphoTSW LEP.</li> </ul> </li> </ul>
<ul> <li>5. Continuing to support town centres Business Improvement Districts</li> <li>Measures for success:         <ul> <li>Increasing business in our three towns</li> </ul> </li> </ul>	
<ul> <li>6. Revitalising the retail offer in the town centres</li> <li>Measures for success: <ul> <li>Increasing business in our three towns</li> </ul> </li> </ul>	The existing business centres continue to see strong occupancy rates and good reporting strong turnover growth and employment growth over the past two year Torbay Growth Fund investment which will create 130 jobs have been approved expected to take the total number of jobs created to 240-250.
<ul> <li>7. Working towards creating a sustainable and flourishing leisure, culture and tourism sector that is open to residents and visitors</li> <li>Measures for success: <ul> <li>Completion of Torre Abbey Phase Two</li> <li>Keeping our key public spaces clean</li> </ul> </li> </ul>	Torre Abbey Phase Two project was completed before time and on budget. Since 2013, the venue continues to grow the audience and has received many great read visor site out of the 33 local attractions in term of quality and experience. It has awards including the winner of Michelmores Property Award for Heritage Project the TDA who managed the Phase 2 project. The re-interpretation part of the project a compelling attraction for Torbay. Audience numbers are growing but still need attraction. The commercial side of hiring the venue has exceeded expectations supports the overall operation of the museum.

h of Penn Inn and installation of the mence in the Spring

out the disruptions due to the collapse of extreme weather throughout the South ifeline and Torbay is part of the Peninsula

tivity & service enhancements in Torbay

on Abbot post expiry of Citizen's

om Citizens Rail/INTERREG funding 5-19 Operating Company, Network Rail and

od outcomes with tenant businesses ears to April 2014. Also applications for ed with applications pending which are

ince a soft reopening in the summer of t reports. It is currently 3<sup>rd</sup> plac on the Trip has also won a number of excellence ect of the Year in 2014 which was given to project has delighted visitors and makes it ed to increase further to maximise the s with a booming wedding business which

	The improvements to the Banjo at Princess Gardens and other landscape enhanoverall impression of the public spaces. TOR2 continue to strive to keep the bay Blue Flag and Seaside Awards which in part is due to the beach and water quality of the base of the ba
<ul> <li>8. Making it easier to get around the Bay by developing integrated transport where feasible</li> <li>Measures for success: <ul> <li>Completion of Growth Deal Schemes</li> </ul> </li> </ul>	Access to sites, markets, labour and finance are important for all businesses to a worked to influence development of the LEP's strategic economic plan <sup>1</sup> and EU scope to support economic infrastructure including transport links and business The following transport schemes are identified for potential funding through the a Heart of the SW LEP: <ul> <li>Torquay Gateway (15/16)</li> <li>Edginswell Station (15/16)</li> <li>Torquay town centre and harbour side</li> <li>A385 Totnes Road, west of Paignton</li> </ul>

nancement projects have improve the ay clean and the beaches have maintained ality.

to that end the Mayor and officers have EU investment strategy<sup>2</sup>. Both of these have ss incubation space.

e approved Growth Deal awarded to the

<sup>&</sup>lt;sup>1</sup> <u>http://www.heartofswlep.co.uk/strategic-economic-plan</u>

<sup>&</sup>lt;sup>2</sup> http://www.heartofswlep.co.uk/SIFfinaldraft

Investing in the future: Ensure that every child has access to a good school and target support to ensure all young people reach their potential

	Update Position (November 2014)				
<ol> <li>Raising skills levels by working with schools, South Devon College and Universities to meet the standards set by Department for Education for attainment and attendance</li> <li>Measures for success:         <ul> <li>Improvements in the attainment of children and young people at Key Stage 2 and GCSE</li> </ul> </li> </ol>	The Schools and Early Years Data and Supporting Schools process utilising to discussion with schools and the Region Further details will be available in the 2014 Local Authority Early Years Founchildren achieving a good level of development at 60%. We of KS4 pupils achieving 5+A*-C (	he succes onal Direct New Year ndation St elopment. ous year.	sful Teachi tor of Acade age Profile 61% of chi The Torbay	ng Scho emies to results Idren ac results	ool to acl develop demonst chieved a for the fi
		2011	2012	2013	2014
	England average	58.2	58.8	60.6	N/A
	LA average	57.2	60.5	60.9	59%*
	Pupils attracting pupil premium	N/A	32.3	38.9	N/A
	Read write maths combined National		<b>2012</b>		<mark>)3 20</mark> 76 7
	National Torbay		<b>2012</b> 75 72	5 7 2 7	767 7777
	National Torbay Reading		2012 75 72 2012	5 7 2 7 2 210	76 7 77 7 <b>03 20</b>
	National Torbay Reading National		2012 75 72 2012 87	5 7 2 7 <b>2 210</b> 7 8	76 77 77 77 <b>)3 20</b> 36 8
	National Torbay Reading National Torbay		2012 75 72 2012 87 83	5 7 2 7 <b>2 210</b> 7 8 3 8	76 77 77 7 <b>03 20</b> 86 8 87 8
	National Torbay Reading National Torbay Grammar Punctuation and Spellin	ng	2012 75 72 2012 87 83 2012	5     7       2     7       2     210       7     8       3     8       2     210	76     7       77     7       03     20       36     8       37     8       03     20
	National Torbay Reading National Torbay Grammar Punctuation and Spellin National	ng	2012 75 72 2012 87 83 2012 83 2012 N/A	5     7       2     7       2     7       2     210       7     8       8     8       2     210       7     8       8     8       2     210       7     7	76         77           77         77           03         20           36         8           37         8           03         20           74         7
	National Torbay Reading National Torbay Grammar Punctuation and Spellin	ng	2012 75 72 2012 87 83 2012	5 7 2 7 2 210 7 8 8 8 2 210 7 8 8 8 2 210 7 7 7	76     7       77     7       03     20       36     8       37     8       03     20       74     7       75     7
	National         Torbay         Reading         National         Torbay         Grammar Punctuation and Spellin         National         Torbay         Mational         National         National         National         National         National         National	ng	2012 75 72 2012 87 83 2012 N/A N/A N/A 2012 84	5     7       2     7       2     7       2     210       7     8       8     8       2     210       7     8       2     210       7     7       7     7       7     7       2     210       4     8	76       7         77       7         73       20         36       8         37       8         33       20         74       7         75       7         33       20         34       7         35       8
	NationalTorbayReadingNationalTorbayGrammar Punctuation and SpellinNationalTorbayMaths	ng	2012 75 72 2012 87 83 2012 N/A N/A N/A 2012	5     7       2     7       2     7       2     210       7     8       8     8       2     210       7     8       2     210       7     7       7     7       7     7       2     210       4     8	76       7         77       7         73       20         36       8         37       8         33       20         74       7         75       7         33       20         74       7         75       7         33       20
	National         Torbay         Reading         National         Torbay         Grammar Punctuation and Spellin         National         Torbay         Mational         National         National         National         National         National         National	ng	2012 75 72 2012 87 83 2012 N/A N/A N/A 2012 84	5     7       2     7       2     7       2     210       7     8       8     8       2     210       7     8       2     210       7     7       7     7       2     210       4     8       4     8	76       7         77       7         73       20         36       8         37       8         33       20         74       7         75       7         35       8         36       8
	National         Torbay         Reading         National         Torbay         Grammar Punctuation and Spellin         National         Torbay         Maths         National         Torbay         Maths         National         Torbay         Maths         National         Torbay	ng	2012 75 72 2012 87 83 2012 N/A N/A 2012 84 84 84 84 84 84 84 84 84 84	5     7       2     7       2     7       2     210       7     8       8     8       2     210       7     7       2     210       4     8       4     8       2     210       4     8       2     210       4     8       2     210       4     8       2     210       4     8       2     210	76       7         77       7         73       20         36       8         37       8         33       20         74       7         75       7         33       20         35       8         36       8         37       8         38       8
	National         Torbay         Reading         National         Torbay         Grammar Punctuation and Spellin         National         Torbay         Maths         National         Torbay         Maths         National         Torbay	ng	2012 75 72 2012 87 83 2012 N/A N/A N/A 2012 84 84 84 2012	5     7       2     7       2     7       2     210       7     8       8     8       2     210       7     7       2     210       4     8       4     8       2     210       4     8       2     210       4     8       2     210       4     8       2     210       4     8       2     210	76       7         77       7         73       20         36       8         37       8         33       20         74       7         75       7         33       20         34       7         35       8         36       8         37       20         35       8         36       8         37       20         37       20         37       20         37       20         37       20         37       20         37       20         37       20         38       20         39       20

## Working together for a Healthy, Prosperous and Happy Bay

support schools through the Schools ve this. The Director is currently in is system further within existing resources.

te a significant increase in the number of ood level of development representing an time also slightly exceed the national good

d maths GCSEs



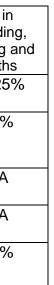
		Summary of Performance Data at end of KS2 and KS4 (12 months continuous care)											
<s2 %="" reach<="" th=""><th>ing L4 i</th><th>n Eng</th><th>lish</th><th></th><th></th><th></th><th></th><th></th><th></th></s2>	ing L4 i	n Eng	lish										
09/10			10/1	1		11/12	12/13						
Torbay CLA 11.11%		50%	/ 0		50%	83%							
National CLA 45%			50%	/ 0		60%	55%						
All Torbay cl			79%		77%	/ 0		84%	87.7%				
KS2 % reach	ing L4 i	n Matl											
			09/10		10/1			11/12	12/13				
Torbay C			22.22%		33.3	%		50%	83%				
National C	CLA		44%		48%	/ 0		56%	59%				
All Torbay cl	nildren		80%		79%	/ 0		88%	87.3%				
KS2 % reach	ing L4 i	n Eng	lish and Mat	ths									
			09/10		10/1	1		11/12	12/13				
Torbay C	LA		11.11%		33.3	%		33.3%	66.6%				
National (	CLA		36% 40%		/ 0		50%	Not available					
All Torbay cl	nildren		79%		77%			84%	77%				
<b>S2 % reach</b>	ing L4 i	in July	y 2014										
	L4 Rea	ding	L4 Writing		4 Grammar,	L4 Maths	s	L4 in					
					Punctuation			Reading,					
				а	nd Spelling			Writing and					
Tarkay	<u> </u>	/			40 750/			Maths					
Torbay CLA	69%		56.25%		43.75%	56.25%	)	56.25%					
All Torbay children (2013)	87%		NA		75%	86%		86%				77%	
SW Region CLA	61%		% 54%		42% 52%			NA					
National CLA (2013)	63%		55%		45%	59%		59%		NA			
All Children – England 2013	86%	6	NA		74%	85%		75%					

#### KS4 % achieving 5+ A\* - C including English and Maths

K34 % acmeving 5	TA - Ciliciuuliig i	_nynsn anu matns			
	09/10	10/11	11/12	12/13	13/14
Torbay CLA	6.3%	38.5%	16.5%	0%	0%
National CLA	11.6%	12.8%	14.6%	15.3%	NA
All Torbay children	54.1%	57.2%	60.5%	60.9% (national figure 59.2%)	59% (provisional)

#### KS4 % achieving 5+ A\* - C

	09/10	10/11	11/12	12/13	13/14
Torbay CLA	6.3%	46.1%	33%	21.4%	8%
National CLA	26.1%	31.2%	36.8%	36.6%	NA
All Torbay	75.1%	80.9%	82.4%	TBC (national	NA
children				figure 81.1%)	



	KS4 % achieving 5+	A* - G				
		09/10	10/11	11/12	12/13	13/14
	Torbay CLA	18.8%	76.9%	88%	64.3%	76%
	National CLA	72.6%	na	na	Not available	NA
	All Torbay	94%	95.2%	93.8%	95.5%	NA
	children					
2. Working with partners, encourage public and private sectors to	After statutory school		e are either in further	education training	n or employment	
develop employment of apprentices		ago, young poop.			gorompioyment	
Measures for success:	NEETS					
$\circ$ After statutory school age, young people are either in further						
education, training or employment	November – January 2011/12 - 5.1% 2012/13 – 5.1% 2013/14 – 5.7%	lency				
3. Supporting early years settings and schools to improves standards	As above in 1.					
<ul> <li>Measures for success:         <ul> <li>Improvements in the attainment of children and young people at Key Stage 2 and GCSE</li> </ul> </li> </ul>						
4. Providing support to children and young people who at risk of underachievement	for FSM and all of the	other pupils to 17	points compared to	the national figure	d the gap between the th of 19. These results ind	
	outcomes for all grou	os of children have	e been improved duri	ng the year 2013 -	2014.	
<ul> <li>Measures for success:         <ul> <li>Improvement in the attainment of vulnerable children and young people</li> </ul> </li> </ul>						
<ol> <li>Supporting schools to become academies where they choose to do so</li> </ol>	6 Secondary Schools 18 Primary Schools n 1 Special School con	ow converted	1 in process			
Measures for success:						

Investing in the future: Invest to improve quality of life and reduce long term costs to the community

We will achieve this through;	Update Position (November 2014)
1. Adhering to sympathetic regeneration	Sympathetic regeneration
Measures for success:	Between 1998 – 2008 around 3,000 net new jobs were created. Some examples follows:
	White Rock 1135 jobs, 350 homes and an estimated £60M investment; development has star
	Palace Hotel 130 jobs, around £100M investment, £4.5M visitor spend and 137 apartments
	Abbey Sands Around 70 jobs, £10M investment and an iconic development. The development
	Yannons Farm / Parkbay Including £2.5M investment in Western Corridor improvements and a new Pharm The development is well underway, with the PMU built and new homes under cor
	Energy Centre, White Rock This development is complete and operational Beechfield, Torquay Won gold in the Best Starter Home category at the What House? Awards: Develo Property Awards; 50 Best Housing Developments, Inside Housing. built by Leads Council, which gave the land and £570,000 in funding, and the HCA, which contr
	<b>Currently under consideration</b> New hotel, apartments and commercial space at the Pavilion, Torquay New hotel, office space and commercial space at Torwood Street, Torquay Mixed use development (Business and commercial space, new homes), former E Mixed use development (business space and new homes), Yalberton / Yannons, Torbay Hospital Critical Care Unit
2. Continuing to work on the Closing the Gap Strategy and roll out to other areas by involving communities	An Integrated Prevention Strategy has been developed to focus on Health Inequa
<ul> <li>Measures for success:         <ul> <li>Increase in healthy life expectancy, particularly in our most deprived wards</li> </ul> </li> </ul>	

### Working together for a Healthy, Prosperous and Happy Bay

es of more recent job creation are as

arted

nt is close to completion

rmaceutical Manufacturing Unit (PMU). onstruction

elopment Project of the Year, Michelmores dbitter and in partnership with Torbay tributed £7.2 million in funding.

Bookhams site, Paignton s, Paignton

uality and preventing early deaths.

### **Torbay Council Corporate Plan 2013-2015**

3.	Reducing the negative impact of alcohol, obesity, tobacco and drugs on our communitiesMeasures for success:• Reduce smoking during pregnancy• Reduce levels of obesity	Developed an obesity strategy and action plan and are delivering thoug Begun to revise the Alcohol strategy Worked with the hospital on its alcohol services Worked within the new maternity strategy to focus on such areas as sn obesity in pregnancy					
4.	Reducing teenage pregnancy	Revised	the teenag	ge pregnancy s	trategy and act	ion plan	
•	Measures for success:	2011				Average	]
		Qtr 1	Q2	Q3	Q4		-
		39.3	58.8	51.4	62.1	52.9	-
		2012	50.0	51.4	02.1	52.5	-
		Q1	Q2	Q3	Q4	39.4	-
		57.6	34.2	33.9	32.2		1
		2013			02.2		1
		Q1	Q2	Q3	Q4	28.5 (so far)	1
		36.6	34.5	14.4			1
•	Measures for success:	<ul> <li>Working across sport and physical activity through the development of projects has resulted in more people becoming active who have not be people up the scale of activity level – example non active to 30 minute those with mental health issues in libraries for example the stoke rehal ordinator in development which will focus specifically on getting more p in place by next April.</li> <li>The Breezers Cycling scheme has been extremely successful in Torbat taking part regularly from across the UK. Social running and cycling gr sessions attracting more participants. The opening of the Velopark has participating as this is a safe and enclosed environment.</li> <li>External funding for Swim Torquay and Torre Valley North has helped have leases or in the process of obtaining leases which will open up m sourced.</li> <li>% of those on low incomes participating in sports – 20.9% - Below target National indicator - Adult participation in sport and active recreation -2</li> </ul>					
6.	<ul> <li>Working towards keeping crime low by:</li> <li>Maintaining focus on the night-time economy</li> <li>Working with the Police Commissioner for resources to ensure crime levels remain low and people feel safe</li> <li>Jointly engaging and involving communities to resolve local issues in neighbourhoods</li> </ul>		e worked to	o review the wo	rk of street wa	rdens	
_	Measures for success:						
•	Wedsures for Success.						

## Working together for a Healthy, Prosperous and Happy Bay

ering group

pregnancy, maternal well-being and

n increasing physical activity

park, the GP Referral and other one off before. The focus has been on raising ek. Work has also taken place to assist group in Paignton. A Physical Activity Coctive and health across the bay. This will be

s having the highest numbers of women ve been expanding with less formal itical in getting more nervous a cyclist

he clubs using this facility. Most clubs now ortunities for external funding to be

ell below target

<ul> <li>Keep levels of crime low to enable people to feel safe in their homes and in public places</li> <li>Ensure fatalities and serious injuries from road traffic accidents remain low</li> </ul>	
<ul> <li>7. Planning for the future supply and demand of energy for the Bay</li> <li>Measures for success:         <ul> <li>Establish Energy Board</li> <li>Develop Action Plan</li> </ul> </li> </ul>	In Addition to the existing Energy and Climate Change Strategy the Council is es will develop an action plan in 2015 specifically to address energy security concer local energy production to provide a boost to the local economy, raise skills and
8. Reducing local greenhouse gas emissions	Reduce Torbay's Carbon Footprint
<ul> <li>Measures for success:         <ul> <li>Reduce Torbay's Carbon Footprint</li> <li>Reduce Torbay Council's GHG emissions</li> </ul> </li> </ul>	In July 2014 Torbay Council unanimously adopted its second Energy and Climat Council continues to lead on reductions to Torbay's' carbon footprint in line with to achieve the national target of a 34% reduction by 2020 as shown below.
	Torbay Five Year Carbon Targ 2014 2015 2016 2017 2016 2017 2016 557 548 539 530 518Torbay carbon emissions (KtCO2e)557 548 539 530 518Reduce Torbay Council's Green House Gas (GHG) EmissionsThe Councils commitment to managing and reducing emissions is reflected in th and Climate Change projects (2014 -19). The published GHG report 2013/14 def for the 1.6% annual reduction target as shown below.
	Torbay Council Five Year Carbon20142015201620172016Torbay Council carbon emissions (KtCO2e)7.066.956.846.726.61
<ul> <li>9. Ensuring an appropriate supply of quality housing within communities</li> <li>Measures for success:</li> </ul>	Supply of Quality Homes Between 1981 – 2011 just over 13,300 new homes were built in Torbay. In the last five years Torbay has seen the following numbers of homes completer 2009/10 – 322 2010/11 – 402 2011/12 – 268 2012/13 – 256 2013/14 – 446 This shows a number of slow years, due to market demand and delivery (not lac provision in the last year. Affordable housing provision has been at or above the by Housing Associations / Registered providers, until the last couple of years wh to site development viability.

establishing an Energy Board	The Board
erns. This plan will focus on d	eveloping
l provide jobs.	

ate Change Strategy (2014-19). The https://www.atematical.com/ate

<u>urget</u> 018 2019 18 505

the delivery and development of Energy details emissions and provides a baseline

<u>on Target</u> 018 2019 61 6.49

ted:

ack of land supply), but an increase in he 30% 'threshold', largely due to delivery when numbers have reduced – largely due

10. Continuing to create a safe environment for all residents and visitors	Since 2005, around 90% of new housing has been on brownfield sites. Looking forward, there is land available for just over 2700 new homes – represent supply on current completion rates. This is sufficient to meet forecast population c growth over the next 5 years. If growth exceeds projection then more homes will l the next 5 years equate to 400-450 per annum. The Council is actively promoting growth, not only in its Local Plan and via the Eco masterplanning – for ports, town centres (Torquay and Paignton), in Torquay Gate Road traffic accidents remain low in general for Torbay. There has been an increat killed or seriously injured. There is no data to suggest there is any specific cause for
<ul> <li>Measures for success:         <ul> <li>Keep levels of crime low to enable people to feel safe in their homes and in public places</li> <li>Ensure fatalities and serious injuries from road traffic accidents remain low</li> </ul> </li> </ul>	More 20 mile an hour zones have been introduced around schools which have sig Working closely with the police on education has delivered a higher awareness of road safety and programmes, such as courses for elderly drivers etc.
<ul> <li>11. Continuing to work with our partner agencies to improve the health and wellbeing of our communities</li> <li>Measures for success:         <ul> <li>Increasing numbers of people taking part in physical activity, including walking and cycling</li> <li>Sports clubs and voluntary organisations are able to manage their own facilities and access external funding</li> </ul> </li> </ul>	We have worked to support the Health and Wellbeing Board to become more effe
<ul> <li>12. Improving opportunities for people with dependency issues and maintaining timely and effective access to services</li> <li>Measures for success:         <ul> <li>Provide drug users with access effective treatment</li> <li>Reduce alcohol related admissions to hospital</li> </ul> </li> </ul>	Continued to support smoking cessation and drug and alcohol services

enting well over a five year housing land n changes and changes due to economic ill be needed. Anticipated completions for

Economic Strategy, but also via ateway and Collaton St Mary.

ease since 2010 in the number of people e for this increase in recent years.

significantly reduced risks outside schools. of risk. These include joint road-shows for

fective.

Protecting the vulnerable: Invest in early intervention and prevention to reduce the number of children and families experiencing complex problems

We will achieve this through;	Update Position (November 2014)
<ol> <li>With partners, using the principles of Early Intervention and Early Prevention in supporting communities</li> <li>Measures for success:</li> </ol>	Children's Services has continued to develop the partnership approach to Early Ir this has initiated support to the prevention strategy from Public Health, the launch 2014 and the continued development of the Children's Community Hub in partner sector.
<ul> <li>2. Engaging with communities in rolling out locality working and community budgets as part of localism</li> <li>Measures for success:</li> </ul>	The concept of community budgets is currently being explored with the DfE thoro proposal and further information will be available in the New Year
3. Supporting families with young children through universal	The children centres Reach target is 'How many of the 0-4 yrs population have a
services such as children's centres	way in the last twelve months'.
Measures for success:	Torquay Reach – 1945 children which is 52.4% Registration – 2757 children which is 74.3%
	Paignton & Brixham Reach – 1725 which is 57.9% Registration – 2592 which is 87%
	The combined figures for Torbay are: Reach 55% Registration 80%
	Enquiries to Family Information Service (FIS) data

## Working together for a Healthy, Prosperous and Happy Bay

/ Intervention/prevention. In practical terms ch of the Early Help Strategy in September hership with health and the voluntary

rough a social work innovative fund

accessed their services in a meaningful

	Visits
	6000 5000 4000 3000 5000 1000
<ul> <li>4. Continuing to work with our partner agencies to support families in need</li> <li>Measures for success:</li> </ul>	Torbay has 365 Troubled Families allocated to turn around in the first tranche of around and claimed for by May 2015. In the new phase beginning April 2015 the there are 6 eligibility criteria, and a family must meet 2 of these.
<ul> <li>5. Developing of an Intensive Family Support Service (IFSS) to support families with complex needs</li> <li>Measures for success:</li> </ul>	Since the inception three years ago the Intensive Family Support continues to su November 2014 Data Number of Families worked with in Total (Current and Exited) 269 Number of Children worked with in Total (Current and Exited) 655 Number of exited families - planned cases in total 149 Number of exited families - crisis cases in total 93 Number accommodated (Families and Children) Families Children Crisis 14 30 Planned 30 80 Total Accommodated 44 110
<ul> <li>6. Providing targeted support to families through the Family Intervention Project (FIP)</li> <li>Measures for success: <ul> <li>Successful delivery of payments by results for families with complex needs</li> <li>We will also play our part in working with other agencies to; Reduce the teenage conception rate</li> <li>Keep levels of crime and anti-social behaviour low</li> </ul> </li> </ul>	YOT KPIS last 3 years with most recent dataFTE rateRate/100000NumberJul 13 - Jun 14 (latest period)61769Jul 12 - Jun 1360970Jul 11 - Jun 1279293

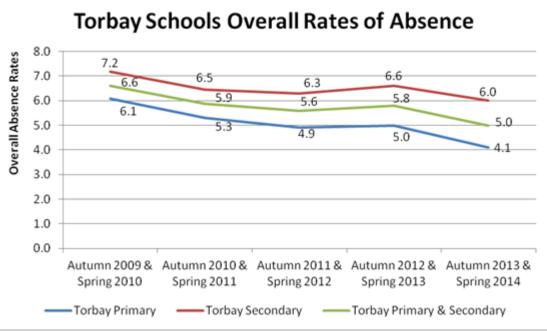
	Visits		
Sep-14 Oct-14	1		
of this programme. All 365 will be turned le allocation is 1180. In this next phase,			
support an increasing number of families.			

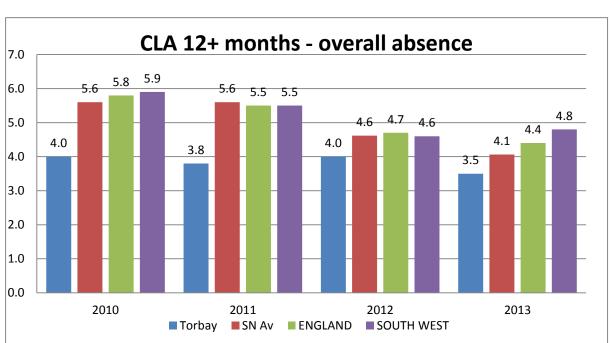
0	Improved school attendance
---	----------------------------

Custodial rate	Rate/1000	Custodies
Oct 13 - Sep 14 (latest period)	0.09	1
Oct 12 - Sep 13	0.44	5
Oct 11 - Sep 12	0.34	4

Reoffending rates - binary	Binary rate	Reoffenders	Cohort
Jan 12 - Dec 12	28.0%	37	132
Jan 11-Dec 11	30.8%	53	172
Jan 10-Dec 10	34.70%	75	216

#### Maintained Schools





The rates of persistent absence for Children Looked After (for more than 12 mont therefore are suppressed under the data protection rules that the DFE applies to a
There are currently 36 children and young people who are placed with various pro- within Torbay or the neighbouring areas. 13 of these students are placed on group emotional needs in 2 provisions which Torbay uses ; 5 are placed in provisions in significant visual impairment, or significant hearing impairment; 3 are placed in pro- students with complex ASC (Autism / Aspergers). The remaining students are Po- Independent Providers where their complex needs are being met.
All these placements are closely monitored by the SEN Team, who regularly revie and whether outcomes are being achieved.
The concept of community budgets is currently being explored with the DfE thorous proposal and further information will be available in the New Year
The Children's Services 5 year plan that has now been adopted by Council will 'st Care System.

onths) are consistently less than 5% and to all published data on small cohorts.

providers. The providers are primarily ounds of their behaviour, social and in Exeter which cater for pupils with a provisions further away who cater for Post 16 students who we place in

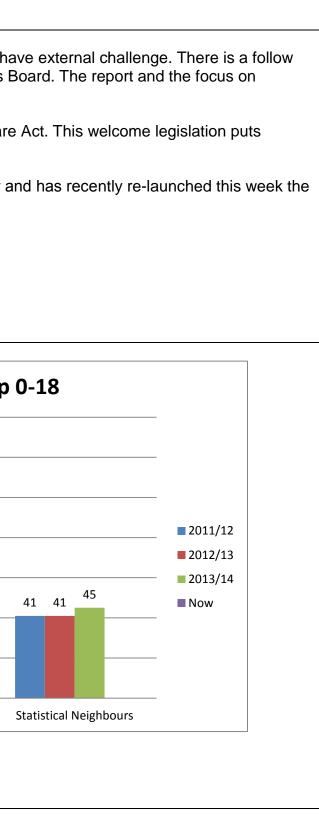
view the progress which is being made,

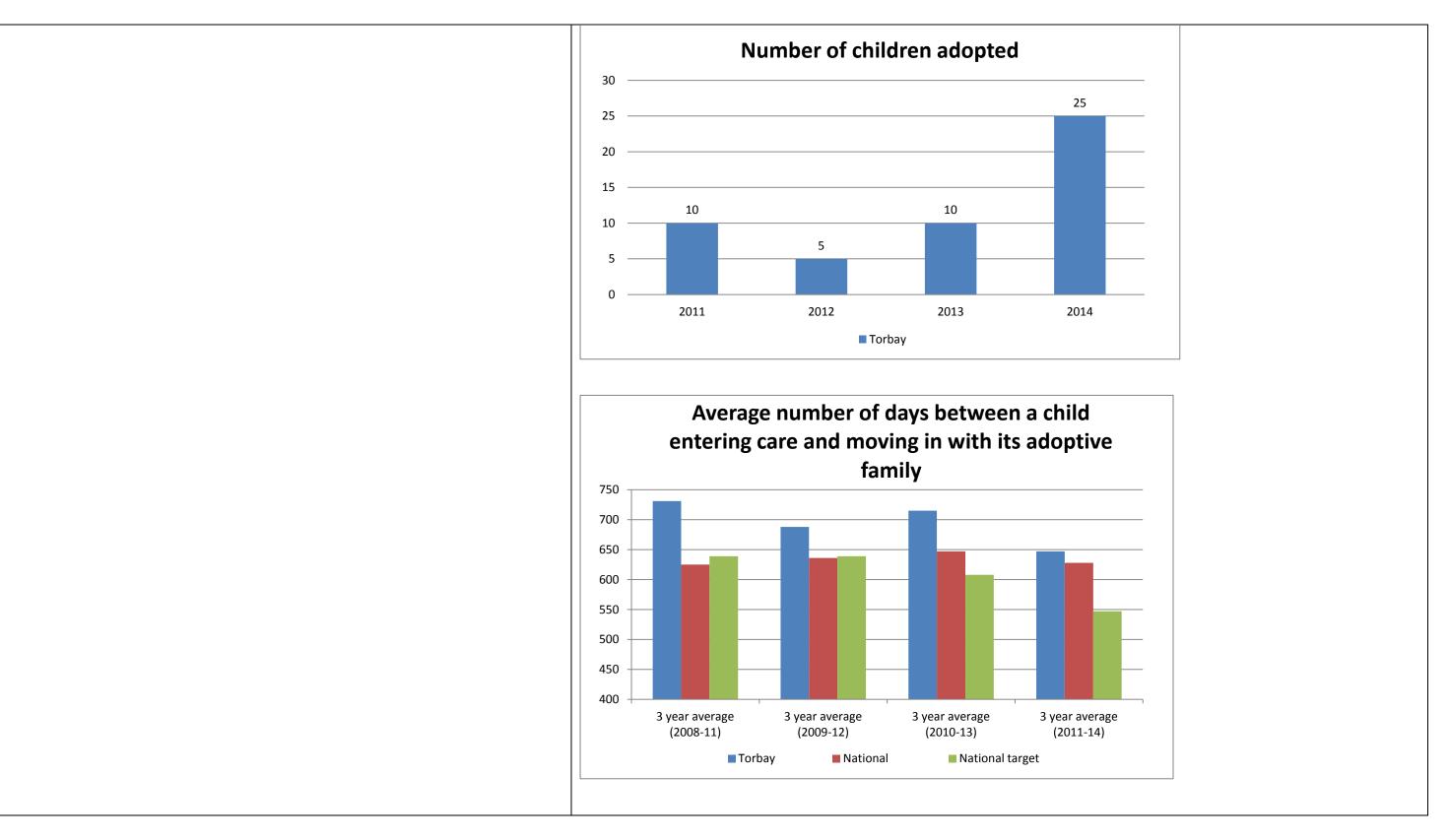
rough a social work innovative fund

'stem the flow' of children into the Social

Protecting the vulnerable: Protect the most vulnerable people from avoidable harm or abuse

We will achieve this through;	Update Position (November 2014)	
<ol> <li>Continuing to improve Children and Adults Safeguarding</li> <li>Measures for success:</li> </ol>	Adults safeguarding undertook a peer review in order to review practice and h up set of actions which are being developed through the Safeguarding Adults safeguarding will be through the HWBB as well as DASS and lead member. Adult Safeguarding is also being reviewed through our preparation for the Car Safeguarding for adults within a new legal framework. Children's Services Safeguarding continues its existing improvement journey a following six priorities:- MASH Single Assessment Signs of Safety Virtual School Quality Assessment Framework	
<ul> <li>2. Improving our support for vulnerable children</li> <li>Measures for success: <ul> <li>Reduce the number of children and young people who are subject to a Child Protection Plan or become Looked After.</li> <li>Continue to increase in the timeliness of placements for children in care who were placed for adoption</li> <li>Reduce the numbers of children subject to a Child Protection Plan for a second or subsequent time</li> </ul> </li> </ul>	Child protection rate per 10K of pop (	





	% of Child Protection second or subsquent time
	$ \begin{array}{cccccccccccccccccccccccccccccccccccc$
	Torbay Statistical Av South West Av England Av
<ul> <li>3. Improving our assessment processes for children at risk</li> <li>Measures for success:         <ul> <li>Continue to improve the timeliness of initial and core assessments for children and young people referred to Children's Services</li> </ul> </li> </ul>	Statutory guidance, issued in March 2013, required authorities to move away fro approach to a single assessment approach. In line with statutory expectations, a performance against an expectation that all assessments are completed within a
<ul> <li>4. Ensuring staff are clear about what to do when faced with an incident of abuse or where they suspect that a vulnerable adult is being abused or neglected</li> <li>Measures for success: <ul> <li>Communications campaign has taken place.</li> </ul> </li> </ul>	Ensuring communications and information and advice is available for staff, and safeguarding week to communicate what to do if staff suspect abuse. Developin 2015 as part of the new induction programme.
<ul> <li>5. Implementing evidence based programmes that have been proved to work in tackling the causes of social problems rather than simply dealing with their consequences</li> <li>Measures for success: <ul> <li>Alginment with JSNA and use of public health input to re-design of pathways</li> </ul> </li> </ul>	For people focused services, ensuring public health evidence base and the JSN has taken place with NHS commissioners and providers as well as in the counce those schemes. There remains a tension given reductions in budget between methilst being still needed to support acute consequences. However improvemen community hubs for children and adults, aspects of mental health, and aspects safety.

from an initial and core assessment s, a Children service now monitors its n 45 working days of referral.		
d participating in the national adult bing member training for ClIrs after May		

JSNA is at the heart of all our initiatives. This buncil and the HWBB allows challenge to an maintaining preventative programmes nents in approach have been made through acts of domestic violence and community

6. Working effectively with key partners in information sharing and delivery	Adult's services are working with public health and partners to ensure prevention way of doing things. A formal prevention strategy has been adopted and partner on achieving ambitions as a pioneer of further integration and with and Integrate
<ul> <li>Measures for success:         <ul> <li>Review of HWBB and Joined up review through external development programme by national NHS/Dept of Health.</li> </ul> </li> </ul>	provider at the heart of that enterprise.

tion and early interventions are part of our ners in the NHS continue to work together ated Care Organisation (ICO) as the

Protecting the vulnerable: In adult social care, offer greater personalisation for service users and support residents to live healthy and independent lives

We will achieve this through;	Update Position (November 2014)
<ol> <li>Self Directed Support' enabling individuals who are assessed as having social care support needs to have a clear, up front allocation of money that they can use to design and purchase the support they need</li> <li>Measures for success:         <ul> <li>People feel involved in the delivery of their own care</li> </ul> </li> </ol>	Adult services continue to focus on enabling those who wish to have a personal be when wanted. Our policy focus continued to be around personalisation. So Mrs S "Do care and support services help you to have a better quality of life?" 89% of service users in Torbay answered yes, compared to 90% nationally. (Thir Care Survey).
<ul> <li>2. Supporting people to retain their independence, allowing them to live in their own homes for longer.</li> <li>Measures for success: <ul> <li>A reduction in the number of people placed in residential and nursing homes</li> </ul> </li> </ul>	2 services have been or are in the process of being re-commissioned. The joint e their own home, and the Living Well At Home Contract will focus on achieving an wants. This will align with the requirements of the Care Act. The provider focus is on re-ablement and we continue to support people to live at their choice. The work with family and volunteer sector and forms of natural comr 'aging well' programme, which will have a variety of approaches to combating soor The number of permanent residential placements in the contract with the trust sp target. The strategy is to support people at home with natural systems of support In response to the question "Overall how satisfied or dissatisfied are you with the 88% of service users in Torbay who completed the standard questionnaire were swas 91% Torbay is placed in the top quartile for users being very or extremely service.
<ul> <li>3. Through short term intervention, helping people recover the skills and confidence they need to stay in their home longer</li> <li>Measures for success: <ul> <li>An improvement in the quality of people's lives</li> <li>Carers feel they are supported</li> </ul> </li> </ul>	The number of permanent residential placements in the contract with the trust sp target. The strategy is to support people at home with natural systems of support Thinking about the good and bad things that make up your quality of life, how wo whole?" 49% of service users in Torbay answered good or better, the national average wa 90% of services users in Torbay with a learning disability answered good or better Quartile)(Source 2014 Adult Social Care Survey). 48% of carers in Torbay stated that they feel they have encouragement and supp quartile) (Source 2012-13 Carers Survey).

budget, and to have a direct payment Smith achieves what matters to her.

nird quartile) (Source 2014 Adult Social

equipment service supports people in and co-producing outcomes that Mrs Smith

at home for as long as possible if that is mmunity support will be enhanced by the ocial isolation for older people.

specifies a 6% reduction and we remain on ort in the first instance.

ne care and support services you receive?" e satisfied or better, the national average v satisfied.

specifies a 6% reduction and we remain on ort in the first instance.

ould you rate the quality of your life as a

was 57%. (Bottom quartile). tter, the national average was 82%. (Top

oport, the national average was 43%. (Top

#### Spending less money to greater effect: Target resources on our priorities

Update Position (November 2014)
From performance management information provided by TOR2 which is audited tipping, sharps collection and graffiti removal are consistently above the service to Random sample inspections of overflowing bins also indicate the target of no mo consistently achieved. Street cleansing standards have been maintained in high profile and town centre partly due to budget cuts, in residential areas.
As part of each Directorate's service and financial planning generating income is are delivered to priority services. Examples include: - the successful development of Beach Chalets - an increase in the amount of capital receipts generated in the last year to suppor - successful bids for grant funding which have ensured significant amounts of inc Bay (Coastal Communities Fund for, Riviera Renaissance to support the creation transport schemes to Local Enterprise Partnership) - maximising income generation from support services in providing services to no - maximising income generation form registrars - maximising income by utilising changes in government legislation -,i.e. Communi- new income sources from events i.e. the Fair, the Wheel. - income generation from concessions.
The council is not actively pursuing a policy for the payment of or consideration of involved, the associated costs, legal issues and due to the current financial climated consideration is made on an exceptional basis and subject to strict criteria. Financial resources are provided to voluntary sector organisations both in terms contracts. These are reviewed by the appropriate Directorate
The council has in place a number of contracts which sets out service performan objectives. Examples include ERTC, Action for Children, Children's Society, Society Healthwatch and the Community Development Trust (CDT). Community Safety has agreed SLAs in place with Healthwatch and CDT.
_

#### Working together for a Healthy, Prosperous and Happy Bay

ed by Torbay council responses for fly targets.

nore than 5% of bins overflowing is

re areas, however they have declined,

is an important part of ensuring resources

port the capital plan. ncome has and will be invested within the tion of jobs in the Bay, successful bids for

non council activities.

nunity Safety)

of loans to organisations due to the risks nate within local government. Any

is of grant funding and through formal

ance standards to delivery council South Devon Health and NHS Trust, Spending less money to greater effect: Increase efficiencies

We will achieve this through;	Update Position (November 2014)
<ol> <li>Continuing to provide value for money for our communities by:         <ul> <li>Reducing costs/increasing income/improving productivity so increases in council tax are kept low</li> <li>Reviewing the structures of the council so they are still fit for purpose.</li> </ul> </li> <li>Measures for success:</li> </ol>	The council is committed to providing high quality services which deliver value f This is being achieved through the continuous review of services, both front and are directed to priority services. This delivery however needs to be considered in the context of the largest cuts generation. Due to the size of these reductions the council has had no choice efficiencies have and will continue to be made where possible. Despite the challenging financial climate Torbay has been able to freeze its elec This has ensured that Torbay residents have been protected by not having to p Torbay's objective to ensure local residents have not had to take on the burden During the last 5 years Torbay has made savings of £46m which is broken dow 14/15 £12.1m * 13/14 £9.3m * 12/13 £9.4m * 11/12 £9.6m of which £3.9m were efficiencies 10/11 £6.0m of which £4.8m were efficiencies * Torbay Council stopped distinguishing between savings and efficiencies from government funding kicked in.
<ul> <li>2. Promoting democracy, transparency and civic engagement, and when able to, re-look at the Mayoral System of Governance.</li> <li>Measures for success:</li> </ul>	The Council were successful in becoming a Scrutiny Development Area, with a the Centre for Public Scrutiny. This work has had as its themes; 1.Putting in place an open, transparent and accurate forward planning process 2. Engaging in a meaningful discussion with service users and other stakeholde 3. Accountability - ensuring that accountability is recognised as central to our a performance management. Sessions have been held with the Mayor, elected Members, senior officers and these themes. All of these themes support the promotion of democracy, transparency and civic This work is about to be finalised, and a report will be presented to Full Council

for money outcomes to local residents. and back office, whilst ensuring resources

ts to local government funding in a ce but to reduce services, although

lement of the council tax since 2010/11. pay more in their council tax and reflects en of reduced government funding.

wn as follows.

m 12/13 when the significant cuts in central

external support being provided through

ss for decision-making

lders about plans, policies and decisions

approach to improvement and

and some external agencies to consider

ivic engagement.

cil in February 2015, with

		recommendations.	
3.	<ul> <li>Reviewing contractual arrangements to ensure that they are being delivered effectively in our priority areas as well as providing value for money</li> <li>Measures for success:         <ul> <li>Savings are generated from all our services, including those that are contracted out</li> </ul> </li> </ul>	A revised Procurement Strategy, focussing on promoting effermaintaining the flexibility required to meet the needs of a rapit The strategy supports this priority by the following aims and c	dly changing public
		AIM	OUTCOME
		To deliver the council's Strategic Sourcing Plans.	Best value and po council.
		To support the development and implementation of individual Business Unit Procurement Strategies.	Each business uni that is implemente
		To ensure procurement is effective and efficient and meets the needs of the council and delivers best value from all council spend.	Procurement procestreamlined and environment value.
			ve awareness of and and have the capab
		The Contracts Register is operational, which enables an over The Procurement Team are working with Executive Heads to will ensure there is an opportunity to join up opportunities acr Currently there is no corporate role in contract management, same. Through the Departmental Procurement Strategies, th contract management, and this will provide the information of can be undertaken across the Council.	develop their depa oss the Council. with each departme e Procurement Tea
4.	Reviewing our own operating structure to reduce back office costs, avoid duplication and increase efficiencies		
•	Measures for success:		

nt across the organisation, whilst lic sector environment, is now in place.

policy is delivered across the

unit has a procurement strategy nted and embedded.

ocesses are standardised, l embedded and deliver best

nd access to bability to compete effectively

cil's contracts to be undertaken. partmental Procurement Strategies, which

tment being responsible for undertaking the Team are looking to support teams in their any future decisions as to how this role

# Torbay Council Corporate Plan 2013-2015

5.	Promoting and encouraging greater use of online access to Council services by the community	Channel shifting from expensive face to face transactions to the Council's call co
•	Measures for success: o Increase in the number of online transactions	
6. •	Making effective use of the Council's assets Measures for success: <ul> <li>Reducing the number of offices that the Council operates from</li> </ul>	With regard to significant efficiencies, the council has recently rationalised its ad House, Vaughan Parade, Union House, Commerce House (the final move out w Assurance and various Paignton offices.
7.	Where assets are no longer required by the Council, finding alternative uses through sale or lease Measures for success: <ul> <li>Income from Council assets is maximised</li> </ul>	The council has also aggressively disposed of surplus assets and capital receip receipts have been used to finance the existing capital plan priorities and reduce

# Working together for a Healthy, Prosperous and Happy Bay

centre and internet services.

administrative offices exiting from Roebuck t will take place early next year), Pearl

pipts for the last 5 years total £5.7m. These ice borrowing.

Spending less money to greater effect: Make tough choices through disinvestment in low priority areas

We will achieve this through;	Update Position (November 2014)
<ol> <li>Ensuring that our priority areas are supported by evidence from the Joint Strategic Needs Assessment</li> <li>Measures for success:         <ul> <li>An up to date Joint Strategic Needs Assessment published annually</li> </ul> </li> </ol>	The latest Annual JSNA is about to be published and a wide range of delivery p services but the delivery. Our work to deliver an integrated Adult Service is ongoing through the ICO and the Care Trust and CCG. The council has recently been successful in its Pioneer Bid. South Devon and T integrated health and social care but as a Pioneer site it now has plans to offer spectrum of services, by including mental health and GP services.
<ul> <li>2. Reviewing all of our services to ensure they are focusing on the Council's priorities</li> <li>Measures for success:</li> </ul>	
<ul><li>3. Continuously reviewing of services and business plans</li><li>Measures for success:</li></ul>	Significant reshaping and investment action plans are also on-going in Children a consequence of business plan reviews and changing financial circumstances
<ul> <li>4. Where a service or parts of a service do not support delivery of our priorities, engaging with the community with a view to making changes to service delivery, or to stop that activity</li> <li>Measures for success: <ul> <li>Members of the community, including service users are involved in re-shaping and delivery of service</li> </ul> </li> </ul>	A Community Development Trust has been created and the council is funding t Business Improvement District.

### Working together for a Healthy, Prosperous and Happy Bay

partners not only engaged in the design of

nd closer collaboration with Torbay Hospital,

Torbay already has well-co-ordinated or er people joined up care across the whole

en's Services and the Place Directorate as es.

the development of a Retail and Tourism